



Cultivating Engaged Staff

Better Management for Better Libraries

Margaret Zelman Law

1 VOLUME

Workplace engagement is a growing trend in management for good reason: the success of any organization depends as much on the mindsets and attitudes of the staff as any other factor or material component. This book shares research-derived strategies for creating and maintaining a positive LIS environment that will engage and empower all types of library employees—strategies that will boost worker engagement and improve performance.

The information in *Cultivating Engaged Staff: Better Management for Better Libraries* is based on the author's doctoral research investigating the conditions that lead to higher levels of workplace engagement and how these elements interact to create an environment that supports engagement. Readers will come away with a clear understanding of how to apply these research findings in the LIS field, with particular reference to the changing technological environment, the nature of the work, and the legislative and political environment. The book also includes real-life stories that enable managers to view their own behavior through the eyes of other colleagues and workers.

FEATURES

Provides specific instruction to help librarians implement a popular, proven-effective management technique

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Primary Subject: Management and Administration

Secondary Subject: Librarianship: Philosophy, Values, and Issues

Shows library managers how to increase performance and productivity at any level of management through research-based methods

Presents reflective questions to encourage thinking about one's impact in the workplace

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